

## 2011 Performance Excellence Award Program Banquet

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**WHEN:** Tuesday, February 7, 2012; (Luncheon 11:30-1:30) (Workshop 1:30-3:00)

**WHERE:** Chaparral Suites Resorts, 5001 N. Scottsdale Road, Scottsdale, AZ 85250

**KEYNOTE SPEAKER:** The Honorable Janice K. Brewer, Governor of Arizona

**MISTRESS OF CEREMONIES:** Ginger Lamb, Vice President & Publisher, *Arizona Capitol Times*

Please Join Us in recognizing the 2011 Recipients and Volunteers of the Arizona Performance Excellence Award Program.



### Showcase in Excellence Award Recipients:

- ◆ **Avnet Global Solutions Center**  
*"5S Organizational Process"*
- ◆ **Deer Valley Unified School District**  
*"Utility Management Process"*
- ◆ **Laboratory Sciences of Arizona / Banner Boswell Medical Center Laboratory**  
*"Improve Laboratory Turnaround Time for STAT Laboratory Tests for Emergency Department Patients at Banner Boswell Medical Center"*
- ◆ **Maricopa County Adult Probation Department**  
*"Adult Education Program"*
- ◆ **Maricopa County Department of Transportation**  
*"Scoreboard Measurement Process"*
- ◆ **Rio Salado College**  
*"Preserving Academic Integrity: Rio Salado's Peer-to-Peer Plagiarism Detection System"*
- ◆ **University of Phoenix**  
*"Student Appeals Center"*

Also recognized will be the **Board of Examiners, Panel of Judges** and **Technical Integrity Council**.

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### **WORKSHOP:** *"The Value of Applying or Examining for the State Quality or Showcase Award"*

This workshop will show you how to bring value and improved results to your organization through the Performance Excellence Award & Baldrige criteria, hearing the journey of applicants and the story from examiners about their experience. You will also see how industries such as manufacturing, service, government, education and healthcare benefit from striving for excellence by using the criteria. A panel of examiners & applicants will share their expertise.

**PRESENTERS:** Carla Carter, Carla Carter & Associates, Center for Change Excellence  
Keith Dompier, Quality Management, Intel Corp.