

Arizona Performance Excellence Awards Program



Arizona Performance Excellence Program

“The Phoenix Campus of the University of Phoenix has been the recipient of support, mentoring and sometimes coaching by the Arizona Quality Alliance. We endeavor to improve the quality, efficiency, and financial impact of our work, and through it all AQA is there for us. We consider AQA to be a vital member of our team.”

- Larry Gudis, Senior Regional Vice President University of Phoenix

The Awards Program annually recognizes Arizona organizations for performance excellence. The Awards Program has two offerings:

- **State Quality Award (Governor’s and Pioneer)**

- Modeled after the Malcolm Baldrige National Quality Award Program
- Recognizing performance excellence throughout organizational systems and units

- **Showcase in Excellence Awards**

- Recognizing performance excellence in specific organizational processes

Benefits

Recipients of the Awards represent a high level of achievement in approach, deployment and results of performance excellence and quality systems and processes.

- Many applicants and recipients find:

- Increased revenue and cost reductions
- Increased employee involvement, empowerment, and productivity
- Greater customer satisfaction
- Increased return on assets and return on equity
- Increased market share
- Decreased cycle time

In the highly competitive and rapidly changing business climate we face, organizations look for ways to improve the value they provide. Customers demand excellence from the businesses they choose. We believe the Arizona Criteria for Performance Excellence provides a strong tool for organization improvement and a great opportunity for your organization to develop a higher level of organizational performance.

For more information please visit our website:

www.arizona-excellence.com