



The Arizona Quality Alliance and Boeing Mesa present:



“AQA BENCHMARKING TOUR AT BOEING MESA”

Thanks to The Boeing Company for sponsoring this event.

Who we are:

Boeing has been a major employer in Arizona for more than 30 years. Tracing its history to various founding fathers – including Howard Hughes, Jr., and James McDonnell– the company recorded significant accomplishments in vertical flight throughout the 20th century, and continues to shine in the area of innovation in the 21st century Arizona sun. Boeing now occupies a diversified footprint in the state including, leading the development of rotorcraft technologies and unmanned aerial systems, production of electrical subassemblies and border protection. Boeing employs a highly skilled workforce and draws from an extensive network of suppliers to provide goods and services to a global market.

2011 Showcase Award “Consumable Supply and Hand Tool Delivery Process”

See how Boeing Mesa exemplified three core values in the changes made to the Tool Services Consumable Supply and Hand Tool Delivery process: 1) customer-driven excellence, 2) agility and 3) focus on results and creating value

AQA Members = \$ 50
Non-Members = \$125
(includes workshop, tour, and lunch)
*For non-members it also includes individual membership in AQA for 2011!

Wednesday, June 29th, 2011
12:00 pm – 4:00 pm
Hosted by Boeing Mesa
5000 East McDowell Rd, Mesa, AZ 85215

Deadline to register is June 22nd, no exceptions, limited seats

Agenda

- 1. Be on time
- 2. No laptop or cameras

June 29, 2011		
12:00 – 12:15	Security Check-in	
12:15 – 12:30	Introduction	Danette Harris – The Boeing Company
12:30 – 12:45	Boeing Mesa Site Overview	Tony Ham – Director of Operations & Boeing Mesa Site Leader
12:45 – 1:45	Consumable Supply and Hand Tool Delivery Process Review	Steve McBride – Manager – Production Tool Services Vern Ridgeway – Manager – Production Tool Services
1:45 – 3:00	Process Tour	Steve McBride – Manager – Production Tool Services Vern Ridgeway – Manager – Production Tool Services
3:00 – 4:00	Q&A, Feedback & Wrap-up	Danette Harris – The Boeing Company Vern Ridgeway – Manager – Production Tool Services

Name _____ Title _____

Company _____

E-Mail _____ Phone _____ Fax _____

Address _____ City _____ State _____ Zip _____

Please Check Method of Payment: Check Master Card VISA AMEX (A service fee of 2.5% will be charged for credit cards)

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TOTAL \$ _____ For more information, please contact the Arizona Quality Alliance (AQA) kshepard@arizona-excellence.com

8655 E. Via de Ventura • Ste E185 • Scottsdale, AZ 85258 • Phone: (480) 874-5815 • Fax: (480) 874-8680 • www.arizona-excellence.com