

Internal Performance Excellence



“How to Advance Performance Improvement in your Organization through an Internal Recognition Program”

- Rewards and recognizes team efforts and accomplishments
- Promotes learning on performance improvement methods, tools and techniques
- Prepares teams for applying to external awards for industry recognition

PRESENTERS

Lorri Sexton, MHSA, is a Project Manager for Banner Health’s Care Management division focusing on clinical process improvement projects across 22 facilities supporting a culture of change, ensuring standardized outcomes and creating data driven accountability. Lorri has been employed by Banner since 1993 and has over 20 years of experience in health care management.

Jill Howard, MSE, is the Sr. Director of Process Engineering for Banner Health. Jill leads a team of engineers who focus on systems analysis and clinical and operations improvement across 22 diverse operating facilities. In addition to her 13 years experience as a healthcare management engineer, she was the System Director of Planning for Banner Health for 7 years. Jill’s healthcare career began with clinical roots in which she practiced as a medical technologist for 8 years.

Agenda

4:00 - 4:30 – Registration and Networking
4:30 - 5:30 – Topic Presentation and Q&A
5:30 - 6:00 - Networking

\$25 Member
\$35 Non Members

Date: Thursday, 7/22/2010

Time: 4:00 – 6:00 PM

Location:

Scottsdale Unified School District

**Education Center / Boardroom
3811 N. 44th St. Phoenix, AZ
85018**

(Light Refreshments provided)

*A networking
opportunity you don't
want to miss!*

Hosted by AQA

Registration

Name _____

I have enclosed my **check** made payable to:

Company _____

Arizona Quality Alliance (**preferred payment method**)

Address _____

Credit Card

City/State/Zip _____

Visa MC AMEX

Email _____

Card # _____

Phone _____

Exp Date _____

Fax to: 480 874-8680, or email to kshepard@arizona-excellence.com, or mail to address below:

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